BRAZOS VALLEY COMMUNITY ACTION AGENCY Health Services

Procedure

Policy Subject/Title: Lab Studies Ordered by Non-Brazos Valley Community

Health Clinic Providers

Applicability: All Brazos Valley Community Health Centers

PROCEDURE:

1. In order to receive lab services from one of our in-house labs the patient must have had at least one appointment with our provider so that the provider-patient relationship is established.

- 2. Brazos Valley Community Health Centers' providers are responsible for taking appropriate action based upon lab results that are ordered through our facility.
- 3. If a Brazos Valley Community Health Center provider refers a patient to an outside physician, labs ordered by that outside physician may be drawn in our facilities when:
 - A. There is no payor source for the lab, i.e. Medicaid, Medicare, private insurance.
 - B. The patient calls and makes a follow-up appointment with our provider to go over the results of their referral appointment and to approve the performance of any lab tests ordered by the referral provider.

OR

C. The provider is contacted by phone by the patient or the referral source and consulted regarding the ordered lab. Our provider must document this conversation, confirm and document the labs being ordered and who the referring physician. This documentation is placed in the medical record.